

Transitional Outreach Worker Job Description

YOU CAN Youth Services is a non-profit charitable organization dedicated to empowering youth, so they have the knowledge, support, and skills to remove themselves from harm's way. We believe in a 50/50 approach when working with young people: we will work very hard for them, but we expect them to work very hard for themselves. Our end goals for the youth we work with are stay in school, return to school, or secure and maintain meaningful employment. If those end goals are achieved, this will ensure economic independence in the future for the youth in our programs. Our Youth Workers form intentional relationships, lead with values, and have a deep investment in being relentless.

The core function of the Transitional Youth Outreach Worker (TOW) is to engage and support at-risk youth in a process of change. This allows young people to move out of their current situation and begin to foster independence. The TOW will work closely with team members, supervisors, employers, and other support workers to ensure that each young person is ready, willing, and able to bring about the change of moving into employment into their lives.

Responsibilities

- The Transitional Youth Outreach Worker (TOW) will understand, practice, and promote the vision, mission, and values of the organization.
- Maintain a caseload of youth.
- Build and maintain relationships with youth before or during our pre-employment programs.
- Ensuring 2-3 intentional weekly contacts with each youth on the caseload during the work experience follow-up period, using the YOU CAN Youth Services Relentless approach.
- Communicate with employers to support job retention.
- Work with youth to create opportunities for personal development and employment trainings when necessary.
- Advocate for youth needs with respect to housing, legal assistance, mental health supports, employment, academic supports etc.
- Maintain contact with other supports in the youth's network to implement opportunities for growth.
- Document/log daily occurrences and work within the needs assessment and service plan for youth on the caseload.
- Engage in ongoing personal and professional development to increase capacity to serve young people.
- Engage and support youth in restorative dialogue processes when conflict has occurred to lower recidivism and increase engagement at work or school.
- Other tasks as assigned.

Qualifications

YOU CAN Youth Services seeks highly driven individuals who are both personally and professionally a good fit for the culture of our agency. In addition, the ideal candidate will be a competent decision-maker. He/she will have a sense of humor, feel passionate and committed to direct work with at-risk youth, and demonstrate an interest in learning and supporting coworkers.

- Diploma or degree in Child and Youth Care or equivalent experience – minimum of three years of direct service work with at-risk youth.
- Understanding of and experience working with at-risk, multi-culturally diverse youth.
- Excellent communication and interpersonal skills.
- Capacity to think and act intentionally and strategically to help youth change behaviors.
- Capacity for creative problem-solving, conflict resolution and violence prevention.
- Ability to work independently with minimal supervision.
- Demonstrated ability to work constructively and cooperatively in a team setting.
- Knowledge and experience with case management and data tracking.
- Flexibility with work hours/schedule as required for youth needs.
- Valid Driver's License with a clean abstract.
- Completion of criminal record and child welfare check.

Closing Date: Resumes will be reviewed, and interviews booked immediately. Only those invited to participate in the interview process will be contacted.

Salary Range: \$52,000 - \$60,000/year + Benefits + Six weeks' vacation.

Please e-mail resumes to: morgan.shott@youcan.ca